PEOPLE HELPING PEOPLE

CHELSEA REVERE WINTHROP

CAPIC
COMMUNITY ACTION PROGRAMS INTER-CITY, INC.

Annual Report 2018
About CAPIC

Mission

The mission of Community Action Programs Inter-City, Inc., (CAPIC) is to identify and address through partnerships, advocacy, and community engagement, the needs, problems, and concerns of individuals and families to empower them to achieve and maintain self-sufficiency.

History

CAPIC is a private, non-profit corporation chartered in 1967 and designated to identify and eradicate the root causes of poverty in Chelsea, Revere, and Winthrop. The organization is governed by a twenty-one member community-based Board of Directors that represents public, private, and low-income sectors of the communities we serve.

President’s Message

Dear Friends,

During these unsettled times one thing has remained consistent, the loyalty and dedication of the CAPIC staff. Your hard work and commitment has a tremendous positive impact on those in need. 2020 will bring significant changes to the organization with the retirement of our Executive Director. Bob Repucci’s contributions over the last forty-seven years has positioned our agency as a leader in tackling anti-poverty issues. His dedication is a clear indication of his selflessness. He’s the epitome of a leader and has helped improve the lives of so many. It has been a pleasure working with him for the past twenty plus years. Not only is he a colleague, but also a true friend. His legacy at CAPIC will live for eternity. Rest assured the organization will continue to flourish and serve those in need. Thank you for your hard work and perseverance. You truly make a difference.

Richelle M. Cromwell
President of the Board of Directors
2018–2019 Board of Directors

Richelle Cromwell, President
Chelsea; Limited-Income Sector

Lanre Olusekun, Vice President
Revere; Public Sector - for Mayor Brian Arrigo

Louis Ciarlone, Treasurer
Revere; Private Sector - The Greater Boston Labor Council

Angie Catrone, Clerk
Revere; Public Sector - for City Councillor Charles Patch

Robert Bradley
Chelsea; Limited-Income Sector

Dr. Hong Chen-Cheung
Revere; Private Sector - Revere MGH

Nick DelVento
Winthrop; Public Sector - for Councilor Ron Vecchia

Patricia Dilkey
Revere; Limited-Income Sector

Alyssa DiMaria
Revere; Private Sector - Revere Housing Authority

Judith Dyer
Chelsea; Public Sector - for City Councillor Giovanni Recupero

Ron Fishman
Chelsea; Private Sector - Chelsea Hunger Network

Nidia Frometa-Peguero
Chelsea; Limited-Income Sector

Father Edgar A. Gutiérrez-Duarte
Chelsea; Private Sector - San Lucas Episcopal Church

David M. Mindlin, Esq.
Chelsea; Public Sector - for Councillor Joseph Perlatonda

Iris Perez-Feliciano
Revere; Limited-Income Sector

Charles Randall
Winthrop; Limited-Income Sector

Jenny Reynolds
Head Start Policy Council Representative

Merlin Serrano
Chelsea; Limited-Income Sector

Luis Tejada
Chelsea; Public Sector - Chelsea City Councilor

Judie Van Kooiman
Winthrop; Private Sector - Winthrop Council on Aging

Anthony Zambuto
Revere; Private Sector - Revere City Council
CAPIC Leadership

Administrative Management Team

Robert S. Repucci  Executive Director
John Letizia   Fiscal Manager
Dolores Benoit  Director of Human Resources
Kerry Wolfgang  Director of Planning, Development, & Operations
Scott Renton  Director of Information & Technology

Program Leadership Team

Giancarlo DeSario
Cary Havey
Lee Nugent
Betsy Rodriguez
Wilma Rodriguez
Joanne Stone-Libon
Gladys Valentin-Agneta

In Memory

Robert D. “Duke” Bradley, Sr.

August 15, 1936 - August 12, 2019

This report is dedicated in memory of our dear friend and colleague Robert “Duke” Bradley.
Executive Director’s Annual Message

Dear Friends & Colleagues,

Throughout the past fifty-two years, CAPIC has improved the quality of life for thousands of area residents. The strategy is basic; identify and remove the barriers that prevent people from becoming self-sufficient. Although the strategy is basic, the challenge to bring all sectors of the community together in a meaningful way and best maximize the use of available resources is difficult. We have had much success in addressing this challenge, but much more work is needed in order to overcome a political climate that places economic development ahead of people’s needs.

The problem of housing gentrification is real. Long-time residents, unable to remain in the community they call home is our utmost concern and our inability as a community to address the displacement of residents has fallen on the heels of this desire for development. This past year, we have collaborated with the City of Chelsea to address this challenge. The City of Chelsea has created an aggressive initiative to identify persons in threat of displacement before it occurs. CAPIC is utilizing its organizational resources to help people stay in their homes. The use of Chelsea Affordable Housing Trust funds has been a valuable tool, together with Chelsea’s Inspectional Services Social Services component. We also have gained the support of the Chelsea Community Partnership Act to potentially expand resources. The Chelsea leadership has considered the call to progress with a balance of securing housing for those left behind in the stampede for economic growth through development.

The Town of Winthrop has also been pro-active and established a mechanism to ensure that its most vulnerable residents are not forgotten by creating an annual fund to preserve tenancies, administered by CAPIC. The Revere City Council has appropriated an annual grant to CAPIC to preserve tenancies and provide citizens with emergency resources during fire and natural emergencies. We are hoping to be successful in administering that grant if awarded the bid by the City of Revere. Once again, our dedicated state delegation, under the leadership of Speaker Robert DeLeo has secured a Special Legislative Appropriation, sponsored by State Representative RoseLee Vincent to fund the Emergency Services Program here at CAPIC, that is so very important to our area residents.

Our presence in the communities of Chelsea, Revere and Winthrop has never been more evident than during this past year due in part to the diversity of initiatives developed in collaboration with our municipal partners. We have built a foundation leading to the implementation of the Accountable Care Act services in our area and established innovative outreach techniques that identify isolated persons in need of healthcare. Outreach activities bring services to isolated residents in need of cancer screening, HIV testing and shelter. We have provided free office space to Mystic Valley Elder Services, the East Boston Neighborhood Health Center, Massachusetts Coalition for the Homeless and Suffolk University Law Center, so that our clients have better access to services provided by our partners. Our Head Start Program, Chelsea/Revere Family Network, Child Development Center, After School Program and City-Wide Summer Camp have enabled hundreds of families this past year to participate in programs designed to encourage self-sufficiency and independence. Our Energy Services Department has excelled in its outreach efforts that promote energy conservation and recycling. The Representative Payee Program is providing essential budgeting services to a record number of participants, while housing-related services have enabled the most chronic of homeless persons to secure safe, affordable housing. We have celebrated the graduation of another group of local residents who have achieved and maintained sobriety through the efforts of the Substance Use Disorders Program. The administrative components of the organization have also experienced major change and growth. Our
Information & Technology Department has embraced many new technologies that allow us to work more efficiently and better interpret our progress. Our Planning and Human Resources Departments have provided vital services that allow employees to better understand our mission and perform in ways that are more effective.

This year we celebrated the retirement of John Letizia, Fiscal Manager, and Joanne Stone-Libon, Head Start Director who have both served the organization for twenty-five years respectively and we stand optimistic that our new generation of key management staff will bring us to new heights of performance.

Clearly, the CAPIC Board of Directors has fulfilled its responsibility to develop policy and lead the organization to advocate for those aspiring for a better quality of life. Their compassion and determination to serve continues to motivate the entire organization.

This brings me to my closing remarks and what will be my last annual report message, due to my pending retirement. As CAPIC’s Executive Director of forty-one years, it has been a privilege and honor to serve the Board of Directors and residents of Chelsea, Revere and Winthrop. I am blessed to be employed in a position where my actions could benefit people in need, providing many with hope and opportunity and I thank God for giving me the energy, determination, and perseverance to carry out my responsibilities for forty-seven years with the organization. I am honored to be a part of Community Action, where action speaks louder than words and compassion for people presides over bureaucracy. It is a privilege to work with a dynamic staff who want people to have a better quality of life. I have learned that Community Action works best when working toward finding common ground through collaboration and partnerships, while generously sharing our resources and expertise. Let our determination and compassion set an example to others that follow and let us keep the faith that brings us the courage to persevere.

Respectfully Submitted,
Robert S. Repucci, Executive Director

PEOPLE HELPING PEOPLE
# CAPIC Programs

## Child/Youth Education & Care Programs

### After School Program

<table>
<thead>
<tr>
<th>87 children, 5-12 years</th>
<th>participated in structured enrichment and development activities.</th>
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<tbody>
<tr>
<td></td>
<td>Parents were able to maintain full-time employment, attend school, or complete training programs while their children enjoyed a wide-array of engaging activities in a safe and positive environment.</td>
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</tbody>
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### Chelsea City-Wide Special Summer Camp Program

<table>
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<tr>
<th>135 local low-income youth, ages 5-13</th>
<th>participated in various field trips, enrichment activities, and planned and presented the program’s annual “Cultural Day” event.</th>
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<tbody>
<tr>
<td>CAPIC partnered with the Associated Grant Makers Homeless Campership program - providing 12 homeless youth with summer camp experience.</td>
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### Head Start

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<tr>
<th>215 low-income children</th>
<th>were enrolled in the Head Start Program. 100% received structured curriculum and enrichment activities and developed school readiness skills. The Program provided health, social emotional, nutritional, vision, and dental support services and resources to families.</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>Regular follow-up of child health records allowed for referrals to enrichment programs and health screenings as needed. The program enhanced access to health care services; 211 children were screened for vision and 223 were screened for hearing.</td>
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</tbody>
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### Child Development Center

<table>
<thead>
<tr>
<th>87 infants, toddlers, &amp; preschoolers</th>
<th>received full day and full year quality child care; promoting individual growth.</th>
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<tbody>
<tr>
<td>Parents/guardians were able to maintain employment, attend school, and complete training programs.</td>
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</table>

### Chelsea/Revere Family & Community Network

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<tr>
<th>425 families with children under the age of 8 years old</th>
<th>increased parenting skills and healthy family development.</th>
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<tbody>
<tr>
<td>The Program hosted the 6th Annual Thanksgiving Potluck Dinner Event. A total of 155 local families participated and all families received a free turkey with the sides for the holiday.</td>
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### Revere Police Activities League (P.A.L.)

<table>
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<tr>
<th>Over 125 at-risk youth</th>
<th>participated in free sports-related activities gaining peer leadership skills, self-esteem, and life skills.</th>
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<tbody>
<tr>
<td>Free summer activities/positive experiences for at-risk youth included: tour of Fenway Park, Project Adventure, kayaking on the Ipswich River, community service at Revere Public Schools, visit to the New England Aquarium, and career exploration with the Revere Police Department.</td>
<td></td>
</tr>
</tbody>
</table>
CAPIC Programs

Income Management/Financial Literacy

**Responsible Payee Program**

Provided 446 individuals referred by the Social Security Administration with extensive case management & budget services; improving economic status and stability around housing and basic needs.

The program worked closely with the Boston Office of Veteran's Affairs (VA); exceeding program goals in providing new clients with payee services.

**IRS-VITA Tax Program**

194 low-income federal tax returns were filed electronically, increasing financial assets for 150 low-income households. "CAPIC conducted budget counseling for households, enhancing financial skills and improving economic status.

**Workforce Development Program**

Workforce development & career exploration services provided at CAPIC’s Main Office through the SUDS Housing & Basic Services Program & Emergency Assistance Program.

Provided supportive social services to remove barriers that face persons who are seeking self-sufficiency through employment; a total of 11 individuals gained employment.

American Training/LARE hosted DESE Adult Basic Education classes 2 times per week at CAPIC’s Irene O’Connell Center in Revere. A total of 45 individuals are enrolled.

In FY’18, CAPIC provided 11,054 individuals and 5,301 families (unduplicated totals) with comprehensive support services.

Heating Assistance & Energy Conservation

Served 408 households through the HEARTWAP Program, includes the replacement of 103 heating systems & 35 oil tanks, as well as 193 heating systems repaired.

Completed 650 electrical assessments through the AMP Program. Every household at a minimum had an energy efficient lightbulb installed. Many received new energy efficient refrigerators, window air conditioners and/or washing machines.

Provided weatherization & heating efficiency services to 111 households.
CAPIC Programs

Emergency & Critical Services

1,900 at-risk, low-income individuals and families received food and basic needs. Services included: food vouchers, referrals to local food pantries, the Massachusetts Coalition for the Homeless, Mystic Valley Elder Services, Just-A-Start, MBHP RAFT, Suffolk Legal Services and Greater Boston Legal Services (GBLS), assistance with Food Stamps, housing and rental/utility assistance, distribution of donated clothing, winter coats, houseware goods, and basic housing search assistance.

CAPIC’s Emergency Services Program partnered with the Marine Toys for Tots Program and provided 360 local children with toys for the Christmas/holiday season.

Distribution of 800 winter coats to needy adults and children through partnership with Anton’s Cleaners Coats for Kids Program.

30 victims of violence received comprehensive case management, advocacy, & counseling services.

CAPIC assisted 4 individuals/families who were affected by the 2019 Federal Government Shutdown with loss of pay and/or government benefits. Direct services included: gift cards to purchase food and basic necessities, rent/mortgage payments, and assistance with home heating costs.

CAPIC received FY’19 Earmark funding and was able to assist 200 at-risk individuals and families with rental assistance payments/security deposits to avert displacement and secure permanent housing, food, and emergency shelter/hotel placement.

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CAPIC leveraged state and local funds to enhance local crime prevention efforts and improve community and neighborhood safety. Law enforcement and public safety grant proposals were prepared and submitted for the Revere Police Department.

Substance Use Disorder (SUDS) Initiatives

SUDS Chelsea Housing & Basic Support Program

Provided over 100 street-involved individuals with substance/alcohol related issues with direct comprehensive support services.

Program held its 3rd Annual Graduation. 12 individuals graduated: all of whom completed the treatment, recovery and sober living phases of the Program.

13 homeless at-risk clients obtained safe, permanent housing through the MA Balance of State Coordinated Entry System for Homeless Services. SUDS staff assisted clients in accessing the system & completing the comprehensive online vulnerability tool to determine eligibility. SUDS staff helped clients move into their new homes as well.

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Chelsea Mobile Outreach Team

CAPIC conducted daily comprehensive street outreach to identify and refer street-involved homeless individuals experiencing alcohol/opioid addiction for services. 104 referrals were made to detox treatment and 116 individuals were transported to treatment facilities.

Increased access to health care for 60 street-involved, at-risk individuals.

The Mobile Outreach Team worked closely with the Chelsea Police Department, North Suffolk Mental Health Association, Healthy Streets, Chelsea HUB, SELAH Resource Center and the Chelsea Community Health Navigators.
New Initiatives & Partnerships

3rd Annual Substance Use Disorders Initiative (SUDS) Graduation
CAPIC celebrated the graduation of twelve clients who have completed the treatment, recovery and sober living phases of the Substance Use Disorders (SUDS) Program, funded by the City of Chelsea. The recovery process is of course on-going and the program remains committed to continuing its relationship with graduates. This is CAPIC’s third group of graduates who have completed the lengthy program.

This is truly an accomplishment resulting from a team approach between the City of Chelsea, CAPIC, Chelsea Police Department, North Suffolk Mental Health Association, Healthy Streets, Light of Christ Resource Center and the medical provider community. CAPIC applauds the courage, determination and perseverance of those who overcame challenges to return to their families and a better life. Most of the graduates are employed. Special thanks to Dr. Chen-Cheung of MGH and Chelsea City Manager Tom Ambrosino who has supported our vision, concept and partnerships since the very beginning.

Response to Franklin Avenue Fire in Revere
On, September 17, 2018, CAPIC Emergency Program staff joined other concerned agencies, the Revere Police Department, Revere Public School Department personnel, Speaker of the House Robert DeLeo, Mayor Arrigo, as well as other local government representatives at the Revere High School Auditorium to provide immediate relief to victims of the Franklin Avenue. The fire left 120 people homeless. CAPIC provided direct support services to those in need; assisting a total of 40 individuals/families with services that included temporary housing/shelter, assistance to secure permanent housing, and gifts cards to purchase food and basic necessities. This was accomplished through the use of FY’19 Earmark funds.

Substance Use Disorders Initiative (SUDS)/SELAH Resource Center
CAPIC’s Substance Use Disorders Initiative (SUDS) has been managing the SELAH Resource Center since August 2018, per the request of Chelsea City Manager, Thomas Ambrosino. Since that time, CAPIC has had a positive impact on the Center through the implementation of a set schedule, rules have been clearly posted and are being enforced by CAPIC staff, more individuals have utilized the showers, and breakfast and lunch are being served in a timely manner. CAPIC continues to manage the Center three days per week.

Since August, over 300 intakes have been conducted at the Resource Center, 100 clients have been transported by CAPIC’s outreach van to detox, 400 clients have been engaged with CAPIC staff in some way, 8 clients have been enrolled in MassHealth, and several individuals have been connected to a temp agency for employment opportunities.
List of 2018–2019 Donors

Eric Agneta
Jonathan Alpert
American Red Cross
Arthur T. Cummings Elementary School (3rd, 4th, & 5th grades – mitten drive)
Baldor Boston – Glenn Messinger
Dolores Benoit
Stacy Brustin & Jeffrey Gutman
Shayna Butler
Margie Castro
Angie Catrone
Chelsea Public Schools
Lonny Christopher
Anton’s Cleaners
Leslie Clyne-DeCicco
Dennis & Regina Collyer
Colwen Hotels
Dan Cortez
Joseph & Ann Marie Cronin
Jennifer Randall Crosby
Daniel Cunningham/Mary Hennessey
Francis Cunningham
D’Avio’s Lynnfield
Lt. Daniel Delaney
Pasquale & Jennie DeMarco
Heather DePinho
Darlene DeVita
Sen. Sal DiDomenico
Patty Dilkey
Double Tree by Hilton
Eastern Bank Charitable Foundation
Caroline Ellenbird
Eversource Energy Foundation
Ricardo Figueroa
Daysi Fuentes
Aleida & Jeffrey Gibson
Thom Gilligan
Global Oil – Eric Slifka
Greenhouse
Mike Groom
Ann Guange
Gina Guange
Lynn Haddard
Cary Havey
Guillermo Hodge
IBEW Local 103
Debbie & Jim Keefe
Jen Kelly, MGH Healthy Chelsea
Kids Clothes Club
Las Carnitas de Montecristo Restaurant
Aldo & Tina Lavillotti
John Letizia
Edgar Lopez, Boston Paper
Marine Toys for Tots
Jordana Mather
Kelly McClory
W. Thomas & Elizabeth Meier
Devin Melanson
Mi Salvador Mexican Restaurant
Gavin & Janet Monagle
Kate Moore
Brianna Moschella
Karen Moschella
Muffin Town
National Grid
New Life Christian Center Chelsea
Off Broadway Dance Studio
Overland Family
Jason Owens (Roca)
Nadine Peters
Mary Jane Restuccia
Scott Renton
Robert Repucci
Ruben Rodriguez
Yamir Rodriguez
Marc Rossi, Esq.
Kathy Ruggieri/Chiaro Corp.
Herman Ruiz
Saint Agnes Church (Arlington, MA)
Salem Five Bank
Jack Satter House
William Schmidt
Laura Spitz
Starina Design, Inc
Stop & Shop Community Bag Program
Those Who Can for Those In Need
Luis Tejada
John Timulty
Rosita Toledo
Carol Tye
Gladys Valentin-Agneta
Gloria Valentin
Michael & Krissi Valentin
Jay Velez
Damali Vidot
Edward & Lorraine Webber
Mary-Kate Welby
Deborah Wick
Kerry Wickfang
Wyndham Hotel
Carol Zuzula
Past Presidents

Phillip Cotter 1967-1968
Edward Greenberg 1968-N/A
Lawrence McVay 1972-N/A
William DiCarlo N/A
Sam Pietropaulo N/A
Charles Salvetti 1978-1979
Edward Greenberg 1979-1980
Edward Greenberg 1981-1982
Arthur J. Cayon 1982-1983
Edward Lubin 1983-1984
Virginia Mikaelian 1984-1985
Allen MacLeod 1985-1986
Allen MacLeod 1987-1988
Virginia Mikaelian 1988-1989
Edward Greenberg 1989-1990
Virginia Mikaelian 1990-1991
Arthur Angelo 1991-1992
Edward Greenberg 1993-1994
Virginia Mikaelian 1994-1995
Carol Maloof 1995-1996
Arthur Angelo 1997-1998
Virginia Mikaelian 1998-1999
Arthur Angelo 1999-2000
Virginia Mikaelian 2000-2001
Arthur Angelo 2001-2002
Virginia Mikaelian 2002-2003
Arthur Angelo 2003-2004
Richelle Cromwell 2004-2018
CAPIC Fiscal Year 2018 Organizational Budget

**Funding Sources 2018**

- **$4,395,562** Department of Housing & Community Development
- **$2,542,970** Department of Health & Human Services
- **$2,385,030** Department of Education
- **$1,752,259** Fees & Private

**Funding Usage 2018**

- **$370,952** Community Services Block Grant
- **$1,676,207** Day Care
- **$4,808,160** Energy Services
- **$3,311,645** Head Start
- **$745,115** Other
- **$25,531** Unrestricted
PEOPLE HELPING PEOPLE

COMMUNITY ACTION PROGRAMS INTER-CITY, INC.

CAPIC
COMMUNITY ACTION PROGRAMS
INTER-CITY, INC.
CHELSEA

REVERE

WINTHROP

CENTRAL ADMINISTRATIVE OFFICE
100 Everett Avenue, Unit 14
Chelsea, MA 02150
Tel: 617 884 6130
Fax: 617 889 8110

Emergency Services Program
Energy Services Programs
Responsible Payee Program
Crisis Intervention/Domestic Violence Counseling Program
SUDS Housing & Basic Support Services Program
Mobile Outreach Team
IRS-VITA Tax Program

WORKFORCE DEVELOPMENT OFFICES
100 Everett Avenue, Unit 14
Chelsea, MA 02150
Tel: 617 884 6130
Fax: 617 889 8110

65 Nahant Avenue
Revere, MA 02151
Tel: 781 629 2608

HEAD START ADMINISTRATIVE OFFICE
67 Crescent Avenue
Chelsea, MA 02150
Tel: 617 889 5690
Fax: 617 889 4031

Classrooms located throughout Chelsea, Revere and Winthrop

CHELSEA/REVERE FAMILY & COMMUNITY NETWORK
67 Crescent Avenue
Chelsea, MA 02150
Tel: 617 887 0076
Fax: 617 889 4031

CHILD DEVELOPMENT CENTER,
AFTER SCHOOL PROGRAM, AND CHELSEA CITY-WIDE SUMMER CAMP PROGRAM
9 Arlington Street
Chelsea, MA 02150
Tel: 617 889 9929
Fax (CDC): 617 889 3970
Fax (ASP): 617 887 0130

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